

# Who to Contact



Free, easy access and assistance. Please make note of each department and who to contact for help. For fastest response times, please use the contact methods included on this sheet.

Department	Contact	Email	Notes
Main Office	435-535-3454		
Accounting		accounting@rpdfin.com	Questions regarding pre-funding
Card Support (for cardholders)	877-287-2448	cardsupport@rpdfin.com	Cardholder questions regarding balances, transactions, fees, etc.
Client Support	833-833-0414	rftshelpdesk@rpdfin.com	Direct line for facilities with card questions, cards to close out, manual loads, reports, etc.
Card Inventory		cardinventory@rpdfin.com	Questions about card inventory, place a card order, destruction card logs
24/7 Online Chat Agent	rpdfin.com/clients Password: RapidAgent123!		Dedicated 24/7 online agent support via website chat

**Headquarters:**  
3065 N 200 W Suite 200  
North Logan, UT 84341

**Mailing Address:**  
Rapid Financial Solutions  
P.O. Box 6425  
North Logan, UT 84341

**Business website:**  
rpdfin.com